CASE STUDY: Strategic Account Intelligence: Converting Influence to Revenue in Complex Security Accounts



CLIENT



A Global Cybersecurity Solutions Provider

INDUSTRY

Cybersecurity Endpoint, Network, Identity & Threat Intelligence)

PRODUCTS



Enterprise-grade Security Platforms

TARGET GEO

North America, EMEA, APAC



BUSINESS OBJECTIVE

Facing stalled conversions in mid-to-late pipeline stages, the client - a global cybersecurity provider - aimed to increase win rates within 600+ enterprise accounts. Their focus was on surfacing the **real decision networks** across InfoSec, DevSecOps, and compliance units, aligning their GTM with live stakeholder dynamics and emerging organizational structures

OUTCOMES



Lift in Pipeline Acceleration: 38% faster progression from stage 2 to stage 4 in strategic accounts.



Boosted Deal Velocity: 29% improvement in win-rates through influencer-first engagement



Increased Strategic Conversions: Expanded wallet share in 112 enterprise accounts; 42% attributed to SOI-led targeting



Higher BD Efficiency: Reduced prospecting time by 35% through insight-driven segmentation and prioritization

OUR SOLUTION

We delivered an intelligence-led approach tailored for cybersecurity's multi-layered stakeholder environment:

- Stakeholder Discovery & SOI Mapping: Mapped 600+ enterprise orgs to uncover influence paths across Identity, AppSec, DevSecOps, Risk, and Compliance. Built actionable Sphere of Influence (SOI) charts showing real decision-making flows.
- Sales Intelligence Reports (IRs): Delivered 360° views of accounts capturing decision hierarchies, emerging themes (XDR, SASE, SBOM), and identifying hidden buyers shaping PoC and RFP cycles.
- ICP Realignment & Targeting: Recalibrated Ideal Customer Profiles using change signals across 30+ security segments (e.g., new mandates, M&A, budget shifts), enabling precision outreach to high-propensity accounts.
- **Persona-Centric Outreach Assets:** Created **role-specific messaging** frameworks and insight-led summaries to support BD and SDR efforts across diverse buyer groups (AppSec, Risk, GRC, Engineering).