

COGNITION

Strategic Market Penetration: Uncovering ERP and Cloud Service Opportunities in Underserved SMB Markets

CASE STUDY | CLOUD COMPUTING

ABOUT CLIENT : Strategic Market Penetration: Uncovering ERP and Cloud Service Opportunities in Underserved SMB Markets

CLIENT



A leading innovator in ERP and cloud solutions

INDUSTRY



Technology and Software Solutions

PRODUCTS



Enterprise Resource Planning (ERP) and Cloud-Based Solutions

TARGET GEO



California

BUSINESS OBJECTIVE

Client aimed to enhance its competitive edge in the cloud computing industry by identifying and engaging potential SMB customers using AWS or Azure, especially in geographically underserved markets. This initiative was crucial to expanding Oracle's market presence amidst stiff competition and overcoming the limitations of previously inadequate data coverage provided by existing solutions.

CONTEXT

Facing intense competition in the cloud computing sector, Company recognized the need to better identify and engage SMBs in remote and underserved areas of North America. Traditional data sources, including Zoom info, lacked sufficient coverage of these regions and specific market segments, hindering Company's ability to effectively target potential customers experiencing significant organizational changes. This scenario underscored the importance of leveraging enhanced data analytics to penetrate these critical markets and improve competitive positioning.

OUR SOLUTION

- Enhanced Data Collection:** Orchestrated a comprehensive gathering of data from diverse sources, including federal registries, public domains, and specialized industry publications, to construct a detailed picture of the Total Addressable Market (TAM) with a focus on remote and under-analyzed territories
- Advanced Data Aggregation Techniques:** Employed sophisticated algorithms to efficiently amalgamate and analyze data, focusing on SMBs with cloud installations from AWS and Azure
- Targeted Data Framework:** Developed a structured framework for organizing data, prioritizing SMBs up to **\$500 million** in revenue and including startups and recently-funded companies within specified zip codes
- Data Validation for Market Precision:** Integrated rigorous data cleansing and validation processes to ensure the accuracy of the data, particularly focusing on the identification of key decision-makers such as C-suite executives, VPs, and Directors of LOBs

OUR METHODOLOGY

- Comprehensive Data Mining:** Extracted valuable data from a wide range of sources including federal registries and public domains
- Utilization of Search Algorithms:** Applied sophisticated algorithms to refine the search processes for potential customer identification
- Analytical Tools Deployment:** Leveraged specialized tools for deep data analysis, extracting pertinent information to inform business strategies
- Expert Collaboration:** Engaged with industry experts to validate and augment data, ensuring relevance and precision
- Iterative Refinement:** Continuously improved methodologies based on ongoing feedback, enhancing overall strategy effectiveness

OUTCOMES



Identified a Total Addressable Market (TAM) comprising 22,500+ Small and Medium-sized Businesses (SMBs) across 190+ zip codes



Acquired 17,300 actionable leads from 7,246 Small and Medium-sized Businesses (SMBs) with installations of prominent cloud service providers services



Generated 12,118 actionable leads from 8,112 Small and Medium-sized Businesses (SMBs) identified as greenfield opportunities



Extracted install base intelligence from public-facing pages of companies, job portals, and third-party sources